

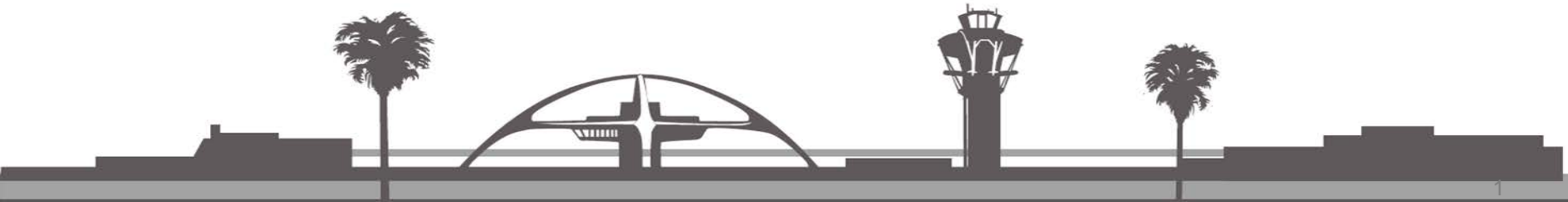


™ *Los Angeles World Airports*

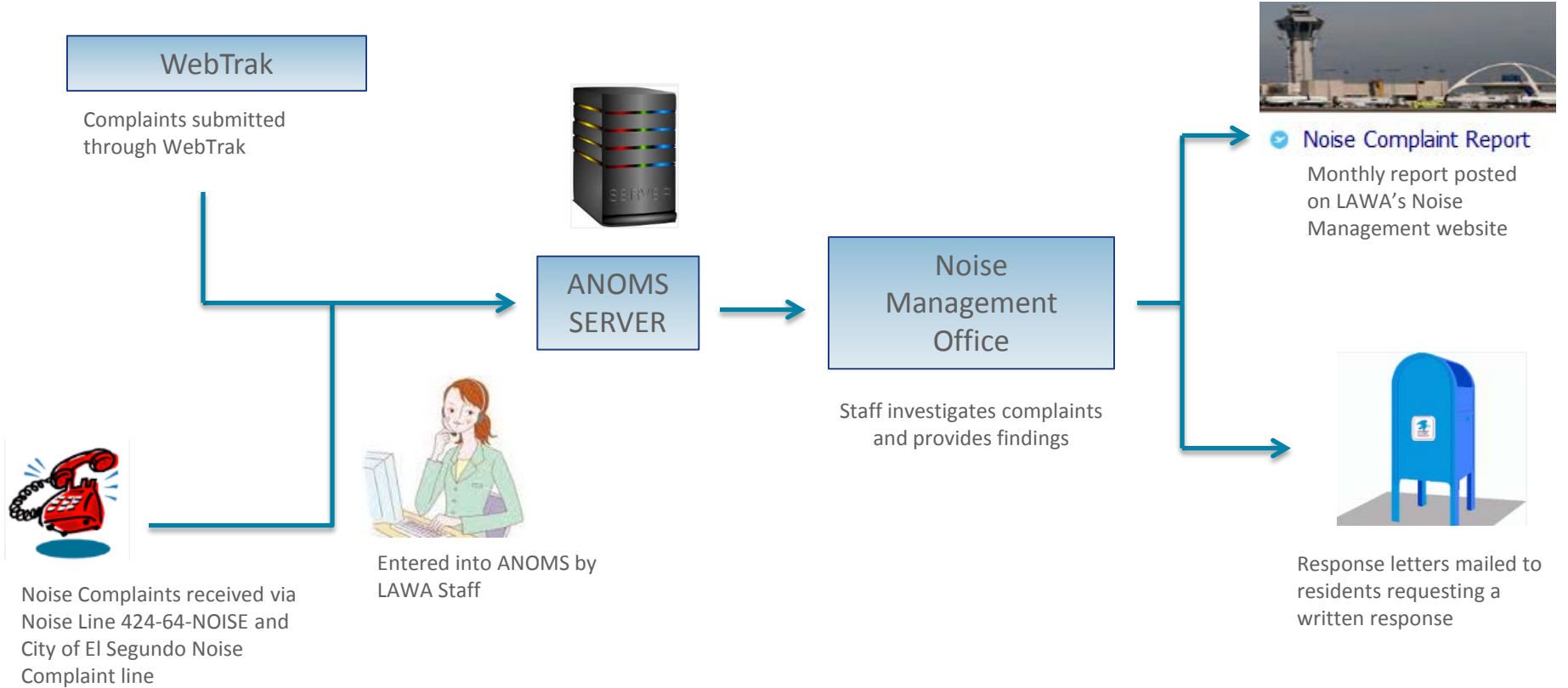


# LAX Noise Complaints

Presented to the LAX Noise Roundtable  
November 2015

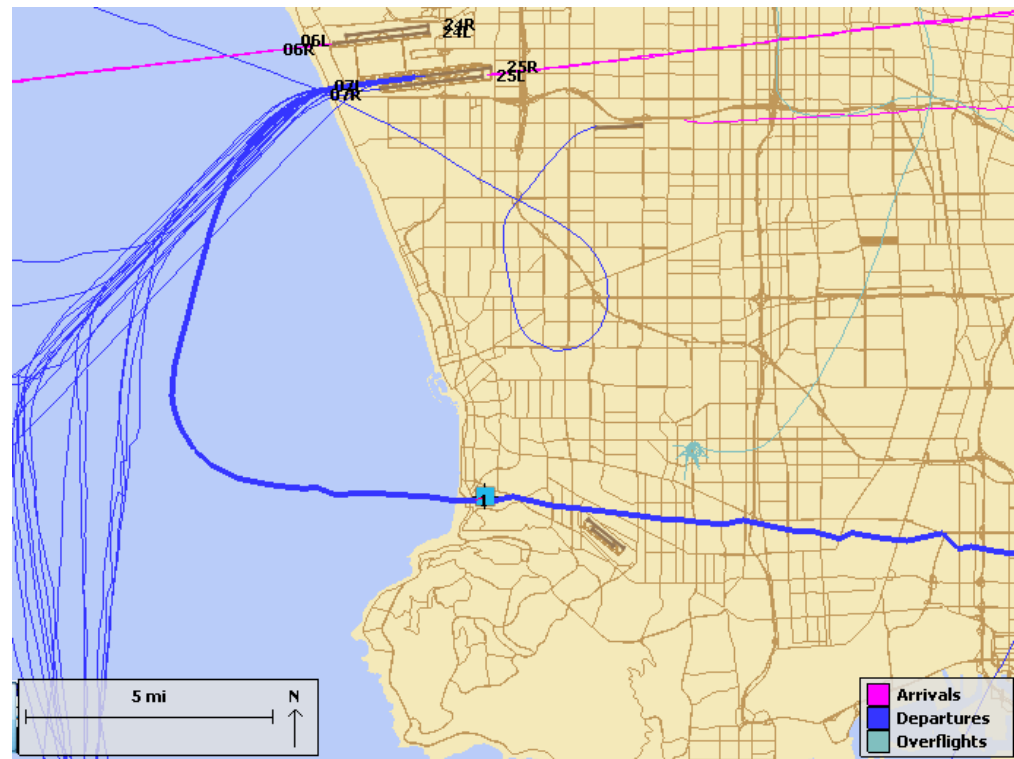


# Noise Complaint Response Process



# Noise Complaint Investigation

- Data Clean-Up
- ANOMS Data Query
- Reference Tools
  - VCR Playback mode
  - FAA ATC Tower Logs
  - FAA ATC Communications
- Generate, review, & edit findings



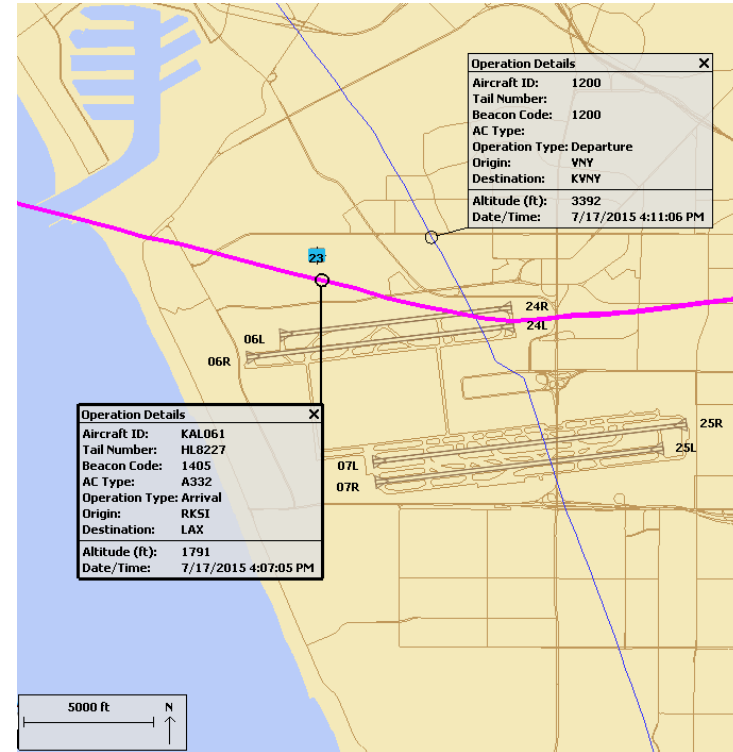
# Noise Complaint Investigation Findings

Findings include information such as:

- Operation causing disturbance
- Aircraft type
- Altitude and location
- LAX Operations – Standard or Unusual
- Overflights – Operations from other airports

## Data Limitations

- GA or VFR operations
- FAA-defined sensitive operations, special flight activities or military operations.
- Private aircraft with blocked flight ID information



# Noise Complaint Responses

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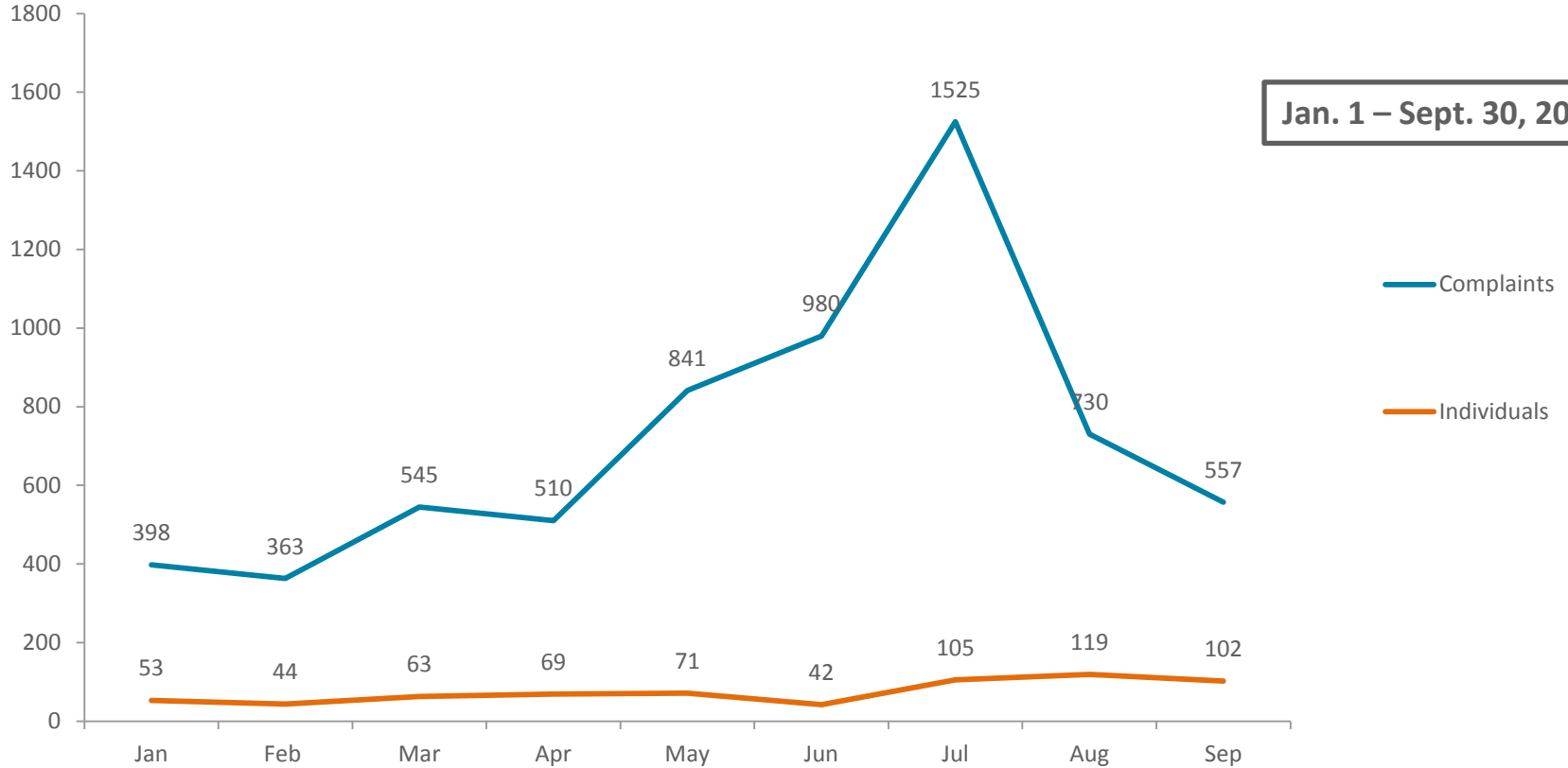
- LAWA investigates up to five complaints per person per month whether a response is requested or not
- Findings obtained from the investigation are provided in a letter when a written response is requested
- Response time is approximately 2-4 weeks from the time of complaint filing

## Monthly reports published on LAWA Website

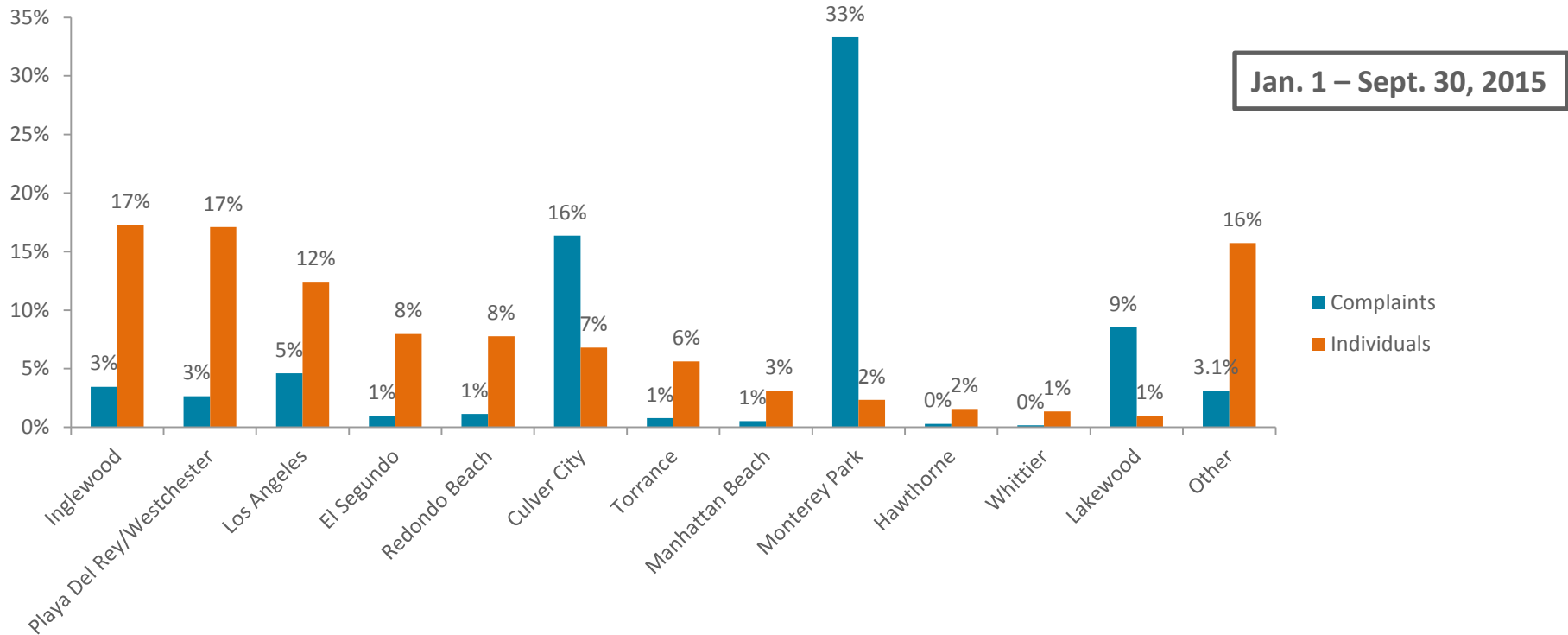
- Disturbance type
- Number of complaints and complainants by city
- Monthly complaint distribution map
- Deviations from Over Ocean Operations (OOO)
- Operations with two or more complaints
- Findings for all complaints that are investigated

# Noise Complaint Monthly Comparison

Jan. 1 – Sept. 30, 2015



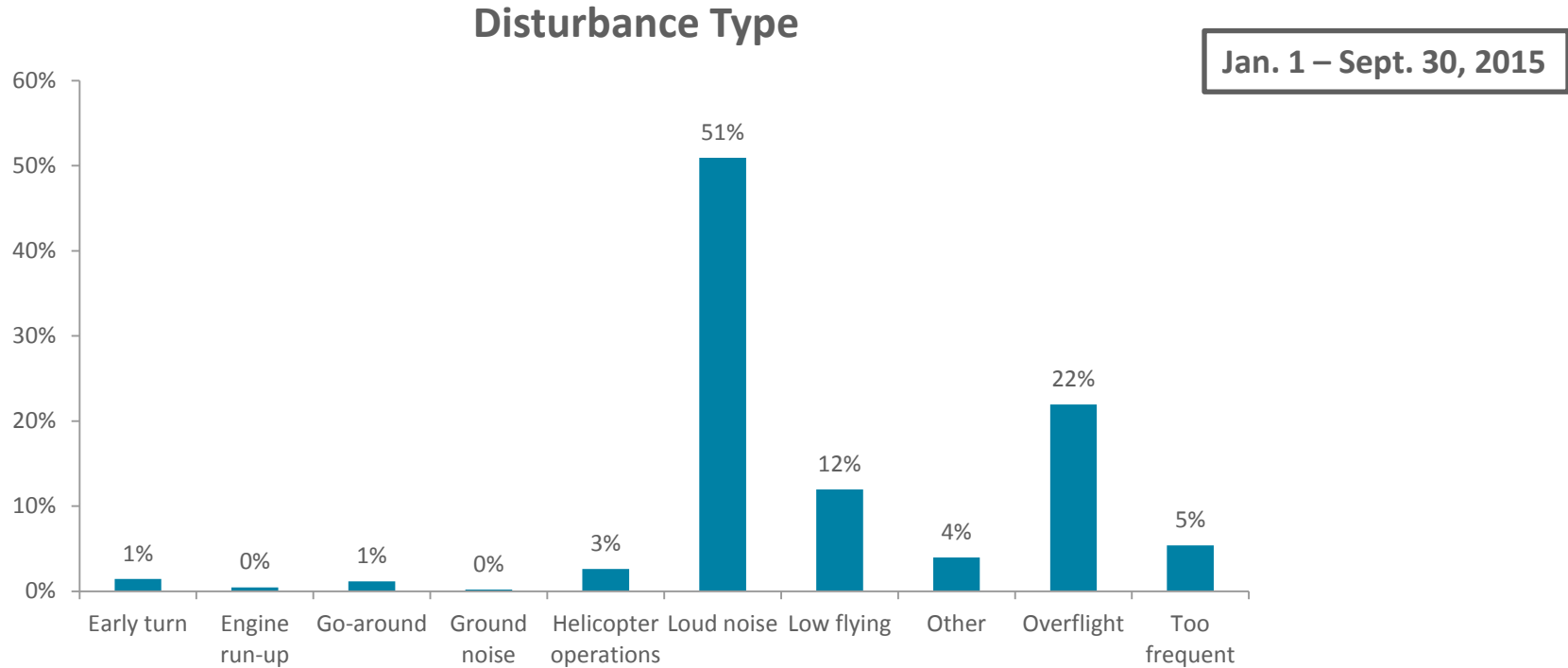
# Noise Complaint Distribution by City



Note: Anonymous complaints are not pictured on chart and represent 24% of total complaints  
 Other includes 34 other cities



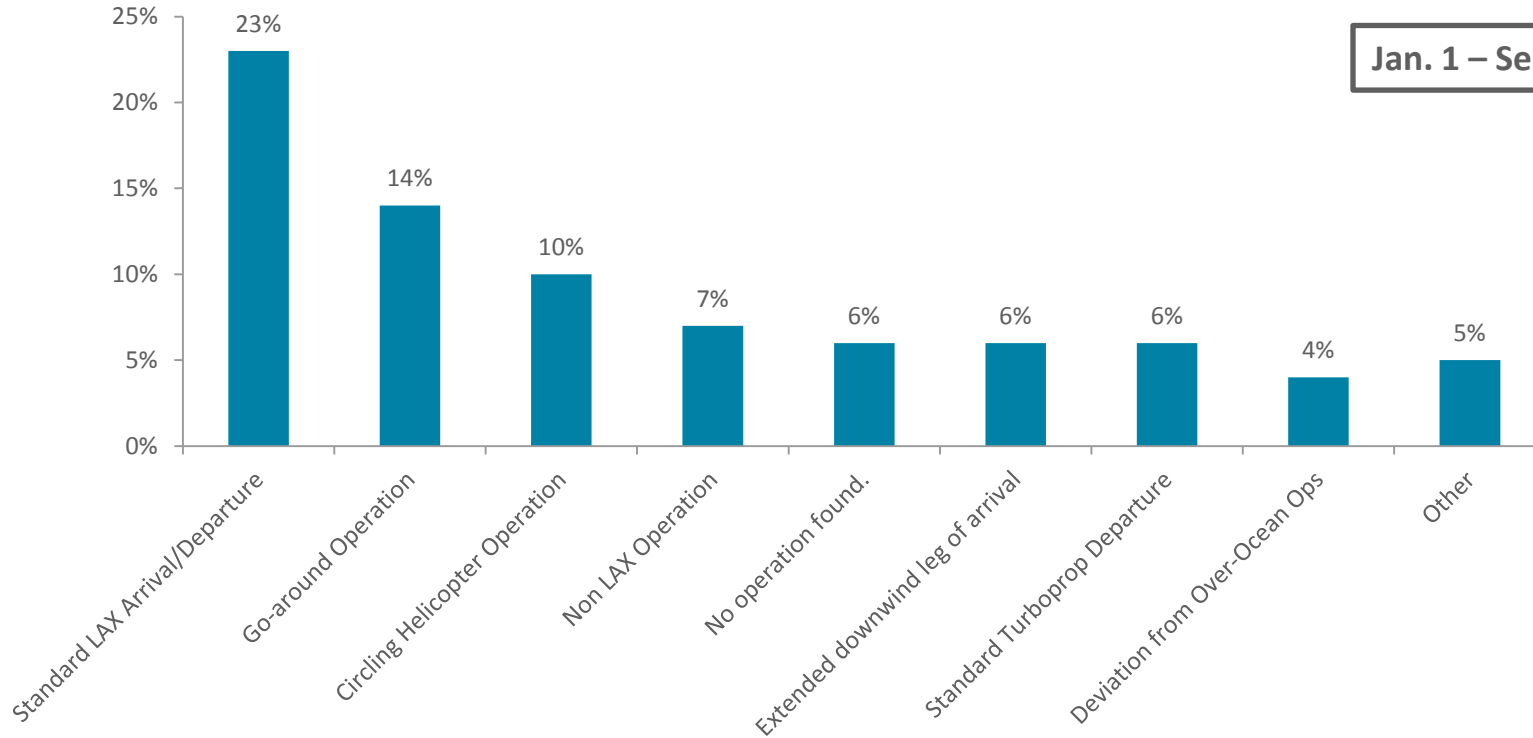
# Type of Disturbance (as reported by complainant)



Note: Includes only complaints which were investigated

# Cause of Disturbance (Findings)

Jan. 1 – Sept. 30, 2015





# Questions?

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