

**CERTIFIED SERVICES PROVIDER PROGRAM (CSPP)
LIST OF REGULATED SERVICES¹**

Core Services	Passenger*	Ramp*
	<p><u>Baggage Sorting and Management:</u></p> <ul style="list-style-type: none"> • Monitor/control baggage after TSA performs security search • Monitor carry-on baggage for conformance to security and airport policies • Move bags within terminal tagged by manual or automated bag tag system • Move odd-sized baggage • Report bags/items left in claim area to appropriate airline representative • Positive claim check verification-baggage claim security • Reports any baggage or other items left within the claim area to appropriate airline representatives or authority • Interline baggage transfer <p><u>Wheelchair Services:</u></p> <ul style="list-style-type: none"> • Provide personnel, equipment to assist passengers with reduced mobility • Secure baggage in bag claim area 	<p><u>Baggage Handling:</u></p> <ul style="list-style-type: none"> • Monitors and controls baggage in preparation for, and after, TSA performs a security search and ensures all bags have passed security screening • Handle baggage in sorting area • Prepare and deliver bags onto aircraft • Establish number and/or weight of baggage • Offload bags from aircraft • Prioritize and deliver bags to claim area • Interline baggage transfer <p><u>Aircraft Cooling/Heating & Loading/Unloading:</u></p> <ul style="list-style-type: none"> • Arrange for aircraft cooling and heating • Provide/arrange for loading and unloading • Provide chocks and landing gear locks • Provide engine blanking covers • Safeguard loads during transport and during off-loading and loading of aircraft • Provide tail stands • Arrange for ground power
	*Companies must demonstrate capacity to perform ALL services identified in each service category.	
	Security	Into-Plane Fueling
	Aircraft security and search, Performs security search of aircraft, Cargo Security, Identification verification, Security screening, Provides or arranges for control of access to aircraft and/or designated and restricted areas, Guards designated areas, Safeguards all loads during transport between aircraft and designated locations during off-loading/loading aircraft, Identification verification	<ul style="list-style-type: none"> • Transferring fuel below ground from a fuel hydrant system through a fuel hydrant vehicle, into an aircraft • Transferring fuel from a tanker truck into an aircraft
Interior Aircraft Cleaning		
Clean Passenger and crew compartments Clean cabin windows, Clean cargo compartments Change, fold, and/or stow blankets, pillows, etc. Collect and/or distribute supplies for lavatories and cabin, Disinfect and deodorize cabin, Remove and destroy food and material leftovers, Waste disposal, Provide/arrange for cabin blanket laundering		
Limited Services	Terminal	Cargo – Passenger Aircraft/Freight Handlers
	Acts as Airlines agent, Hosting services, Passenger check-in & ticketing, Queue management, Skycap services, VIP meet & assist, Establish number and/or baggage weight, Interline baggage transfer	Ramp transfer to and from passenger and/or freight aircraft, Cargo Warehousing, Document & Mail handling, Dangerous goods handling, Customs brokerage, Freight forwarding, Sorting and distribution
	Aeronautical Maintenance	Food Services
	Aircraft cargo container repairs/cleaning, Aircraft communication install and maintenance, Aircraft engine washing, Aircraft fuel tank repairs, Aircraft maintenance/servicing, Wet or dry wash exterior aircraft, Aircraft service equipment maintenance	<ul style="list-style-type: none"> • Delivery of prepared food and/or beverage to or for aircraft • Preparation of food and/or beverage to or for aircraft • Conduct security and/or inspection services for food and/or beverage to or for aircraft • Provide any service related to or in connection with preparation of food and/or beverage to or for any aircraft

¹Please note: All CSPP regulated service categories are descriptive but may not include every possible work description.