



# LAX IS HAPPENING™

## FACTS ABOUT MODERNIZING LAX



## TERMINAL 7/8 RENOVATION

### PROJECT DESCRIPTION

Virtually all of United Airlines' public space in Terminals 7 and 8 is being refreshed as part of a major renovation project that will greatly enhance the experience for passengers both pre- and post-security. The terminals were last upgraded in 1998.

The project encompasses 700,000 square feet of existing space, as well as the addition of 20,000 square feet for a United Club lounge on a new fourth level of Terminal 7. Customers will find an expansive check-in lobby that maximizes use of incoming light and incorporates the latest self-service tools, including self-tagging baggage kiosks. Passenger security screening will be consolidated from the current four locations into a single location with 12 lanes. The remodeled boarding gate areas will feature a modern design, including a variety of comfortable seating options and numerous charging stations for customers' electronic devices. All public restrooms in Terminals 7 and 8 will be replaced with new environmentally efficient restrooms. The existing Checked Baggage Inspection System will be replaced with a new efficient, high-speed system.



A portion of the United Airlines check-in lobby in Terminal 7 opened early in 2016.



The new United Club in Terminal 7 will feature an outdoor terrace.



Extra seating, powered work stations and modern furniture are all parts of the new United Club.

### TRAVELER BENEFITS

Airline check-in wait times will be reduced through the use of state-of-the-art technology, including self-service check-in kiosks and a designated bag-drop zone. Passengers who have already checked in online will be able to exit vehicles at the curb and proceed directly to security via a shorter, more efficient route. The reconfigured gates will accommodate 19 narrow- and wide-body aircraft, with 26 new or refurbished passenger boarding bridges. New carousels in the revamped baggage claim area will make pick up more efficient. United Club members will enjoy the airline's new larger Terminal 7 lounge, with an outdoor terrace, where

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they can work or relax while taking in spectacular views of the airfield, Hollywood, the L.A. metro area and the Pacific Ocean.

### TRAVELER IMPACTS

The terminal will remain open during the construction work, which will be done in phases. With portions of the drop-off area and the check-in lobby closed, passengers should allow additional time for check in, bag drop and security screening.

### COST AND FUNDING

The Terminals 7 and 8 Renovation is expected to cost \$573 million. United Airlines is financing the project, with Los Angeles World Airports (LAWA) acquiring improvements up to \$534 million upon completion. All LAWA funding for the project comes from LAX's self-generated revenues from aviation- and non-aviation-related activities. No funding comes from the City of Los Angeles General Fund.

### CONSTRUCTION DATES

3/11/2014 – Spring 2018

### ENVIRONMENTAL ELEMENTS

Using sustainable design for energy efficiency, the renovation project will enhance the passenger experience while minimizing impacts to the environment. The project will comply with current energy-efficiency requirements for mechanical, plumbing and electrical components.

### CONTRACTORS

Program Managers: United Airlines/AvAirPros  
Construction Managers/General Contractors: HNTB (A&E)/Hensel Phelps  
Baggage Handling System Prime Subcontractor: Vanderlande



The renovated Terminal 7 will feature a modern design that maximizes natural light and incorporates self-service technology such as self-tagging baggage kiosks.



Passenger security screenings will be consolidated into a single location with 12 lanes.



New carousels in the revamped baggage claim area will make pick up more efficient.